Quality manual



Code of Conduct

1.6

With agreed, common goals and a company-wide exchange of knowledge, we will continue to develop BUSSETTI further together.

When making decisions, we are guided by this code of conduct. We take responsibility and are not afraid to question our own decisions and actions.

We treat all persons as stakeholders management, employees and business partners in an open, honest, respectful and appreciative way.

We respect human rights and underline that everyone, without exception, is entitled to the rights and freedoms set out in the United Nations Universal Declaration of Human Rights.

We do not employ children or young people under the legal age. We expect our business partners to act in accordance with all legal obligations. And also, to respect social and legal standards, particularly in the areas of human rights, child and youth protection, rights of employees, equal rights, right of association, health and safety, wages and benefits.

We do not tolerate harassment at work, neither discrimination of ethnic origin, gender, disability, religion, ideology, age nor sexual identity and orientation.

Empathy creates understanding and respect for different points of view and we aim for diversity of our colleagues. Empathy is the basis for fruitful and motivating cooperation across departments and companies. Empathy protects us from prejudice, discrimination and, in general, from violating central values and principles of our cooperation.

A clear understanding of our customer requirements is the basis for our competent and motivated employees in order to develop solutions for the present and the future. We recognize and seize opportunities, conscientiously assess the associated risks, make decisions and stand by them.

We manufacture products of high quality and use resources responsibly. We are committed to protect the environment. In order to protect it in the best possible way, we strive-to reduce energy- and water-consumption, emissions and waste. Our goal is to keep the impact on people and the environment as low as possible. We also expect this attitude from our business partners. We seek to use eco-efficient technologies and materials to protect the environment. Most notably we pay attention to economy, recyclability and sustainability.

We secure our competitive advantages through continuous training and further development of our competences.

The health of all is important to us. That is why we take all necessary measures at work to prevent work accidents and work-related physical or mental illnesses.

All employees strive for a safe work place health protection and ensure compliance with the legal regulations.

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All employees work for the highest possible customer satisfaction, while also taking economic aspects into account.

We use company resources and property responsibly.

Free market economy and fair competition are the cornerstones of our economy. In this context, we act in a fair, correct and transparent way towards our partners and business contacts.

Promoting a functioning market and competition is a matter of fact for us. We make neither anti-competitive agreements nor any other arrangements with competitors, suppliers or other companies that impair fair competition.

Vienna, August 26, 2022

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